VirginiaPremier™
Powered by **VCU Health**

May 1, 2019

SCIO Health Analytics Claim Validation Review Findings

Dear Provider,

SCIO Health Analytics recently completed a claim validation review on behalf of Virginia Premier that resulted or will result in a full claim retraction due to no response from your facility. Virginia Premier has reviewed this process and has agreed to modify the policy to only reprocess the claim to pay at the RUG score recommended when no response is received.

Below is the new process that your practice will follow moving forward:

- ***If you agree with SCIO's findings:*** Please complete the Audit Agreement Form that is provided to you by SCIO and submit a corrected claim to Virginia Premier **within 30 days** of the date of the notification from SCIO. If the corrected claim is not submitted, Virginia Premier will reprocess the claim to pay at the recommended RUG score.
- ***If you disagree with their findings:*** You are entitled to dispute SCIO's findings. To do so, complete SCIO's Audit Reconsideration Form and submit any additional documentation to SCIO Health Analytics **within 30 days** of the date of the notification from SCIO. SCIO will review your reconsideration request and render a decision within 30 days.
- ***If SCIO does not receive a response:*** SCIO will assume that you agree with their findings. A corrected claim should be submitted to Virginia Premier **within 30 days** of the date of the notification from SCIO. If a corrected claim is not submitted, Virginia Premier will reprocess your claim to pay at the recommend RUG score.
- ***If you do not respond to SCIO's request for Medical Records to initiate the audit:*** *If medical records are not provided to SCIO with the requested timeframe, the entire claim will be retrospectively denied and recouped against future claims payment from Virginia Premier.*

If you have claims that were previously retracted in full due to no response Virginia Premier will reprocess your claims according to the new policy outlined above by May 17, 2019.

Should you have any questions about this new process, please contact SCIO Health Analytics Audit Coordination at 866-628-3488 ext. 7020.

Sincerely,

Virginia Premier