

ANTHEM

Revised 03/31/2021

For Health Plan Payor ID please contact your respective clearinghouse to obtain the correct ID

Professional-058916206CMSCOS/ Institutional-058916206CMSCOS/ Dental-058916206CMSCOS-only for direct billing to Anthem

Skilled Nursing Facility	Tidewater	Central	Charlottesville/Western
Contracting	Theresa Ruggiero 203-677-8067 Theresa.Ruggiero@Anthem.com	Theresa Ruggiero 203-677-8067 Theresa.Ruggiero@Anthem.com	Theresa Ruggiero 203-677-8067 Theresa.Ruggiero@Anthem.com
Credentialing	Brad Riley 571-395-0462 Bradley.Riley@Anthem.com	Brad Riley 571-395-0462 Bradley.Riley@Anthem.com	Stephanie Labus 571-635-5235 Stephanie.Labus@Anthem.com
Authorizations	Wanda Winston 804-354-2184 Wanda.Winston2@Anthem.com	Wanda Winston 804-354-2184 Wanda.Winston2@Anthem.com	Wanda Winston 804-354-2184 Wanda.Winston2@Anthem.com
	Cathy Crews 804-354-2145 Cathy.Crews@Anthem.com	Cathy Crews 804-354-2145 Cathy.Crews@Anthem.com	Cathy Crews 804-354-2145 Cathy.Crews@Anthem.com
Claims	Brad Riley 571 395-0462 Bradley.Riley@Anthem.com	Stephanie Labus 571-635-5235 Stephanie.Labus@Anthem.com	Stephanie Labus 571-635-5235 Stephanie.Labus@Anthem.com
Care Coordination	Ebony Basnight 757-536-0636 Ebony.Basnight@Anthem.com	Karen Russell 804-742-8842 Karen.Russell@Anthem.com	Amanda Louk 540-742-8839 Amanda.Louk@Anthem.com
	Precious Caravello 757-268-4188 Precious.Caravello@Anthem.com	Jennifer Crouse 540-742-8838 Jennifer.Crouse@Anthem.com	
	Tonya McNulty 276-210-0256 Tonya.Mcnulty@Anthem.com	Susan Rudolph 703-712-9018 Susan.Rudolph@Anthem.com Tonya McNulty 276-210-0256 Tonya.Mcnulty@Anthem.com	

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Skilled Nursing Facility	Roanoke/Alleghany	Southwest	Northern/Winchester
Contracting	Theresa Ruggiero 203-677-8067 Theresa.Ruggiero@Anthem.com	Theresa Ruggiero 203-677-8067 Theresa.Ruggiero@Anthem.com	Theresa Ruggiero 203-677-8067 Theresa.Ruggiero@Anthem.com
Credentialing	Stephanie Labus 571-635-5235 Stephanie.Labus@Anthem.com	Stephanie Labus 571-635-5235 Stephanie.Labus@Anthem.com	Brad Riley 571 395-0462 Bradley.Riley@Anthem.com
Authorizations	Wanda Winston 804-354-2184 Wanda.Winston2@Anthem.com	Wanda Winston 804-354-2184 Wanda.Winston2@Anthem.com	Wanda Winston 804-354-2184 Wanda.Winston2@Anthem.com
	Cathy Crews 804-354-2145 Cathy.Crews@Anthem.com	Cathy Crews 804-354-2145 Cathy.Crews@Anthem.com	Cathy Crews 804-354-2145 Cathy.Crews@Anthem.com
Claims	Stephanie Labus 571-635-5235 Stephanie.Labus@Anthem.com	Stephanie Labus 571-635-5235 Stephanie.Labus@Anthem.com	Brad Riley 571-395-0462 Bradley.Riley@Anthem.com

Care Coordination	Virginia (Ginger) Lipes	540-235-4810	Virginia (Ginger) Lipes	540-235-4810	Adrianna Agnew	571-421-7876
	Virginia.Lipes@Anthem.com		Virginia.Lipes@Anthem.com		Adrianna.Angew@Anthem.com	
					Precious Tembo	540-598-2406
					Precious.Tembo@Anthem.com	
					Nicole Harris	540-742-1356
					Nicole.Harris3@Anthem.com	
					Susan Rudolph	703-712-9018
					Susan.Rudolph@Anthem.com	

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Custodial	Tidewater	Central	Charlottesville/Western
Contracting	Brad Riley 571-395-0462 Bradley.Riley@Anthem.com	Stephanie Labus 571-635-5235 Stephanie.Labus@Anthem.com	Stephanie Labus 571-635-5235 Stephanie.Labus@Anthem.com
Credentialing	Brad Riley 571-395-0462 Bradley.Riley@Anthem.com	Stephanie Labus 571-635-5235 Stephanie.Labus@Anthem.com	Stephanie Labus 571-635-5235 Stephanie.Labus@Anthem.com
Authorizations	Brad Riley 571-395-0462 Bradley.Riley@Anthem.com	Stephanie Labus 571-635-5235 Stephanie.Labus@Anthem.com	Stephanie Labus 571-635-5235 Stephanie.Labus@Anthem.com
Claims	Brad Riley 571-395-0462 Bradley.Riley@Anthem.com	Stephanie Labus 571-635-5235 Stephanie.Labus@Anthem.com	Stephanie Labus 571-635-5235 Stephanie.Labus@Anthem.com
Care Coordination	Ebony Basnight 757-536-0636 Ebony.Basnight@Anthem.com	Karen Russell 804-742-8842 Karen.Russell@Anthem.com	Amanda Louk 540-742-8839 Amanda.Louk@Anthem.com
	Precious Caravello 757-268-4188 Precious.Caravello@Anthem.com	Jennifer Crouse 540-742-8838 Jennifer.Crouse@Anthem.com	
	Tonya McNulty 276-210-0256 Tonya.Mcnulty@Anthem.com	Susan Rudolph 703-712-9018 Susan.Rudolph@Anthem.com Tonya McNulty 276-210-0256 Tonya.Mcnulty@Anthem.com	

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Custodial	Roanoke/Alleghany	Southwest	Northern/Winchester
Contracting	Stephanie Labus 571-635-5235 Stephanie.Labus@Anthem.com	Stephanie Labus 571-635-5235 Stephanie.Labus@Anthem.com	Brad Riley 571 395-0462 Bradley.Riley@Anthem.com
Credentialing	Stephanie Labus 571-635-5235 Stephanie.Labus@Anthem.com	Stephanie Labus 571-635-5235 Stephanie.Labus@Anthem.com	Brad Riley 571 395-0462 Bradley.Riley@Anthem.com
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Care Coordination	Virginia (Ginger) Lipes 540-235-4810 Virginia.Lipes@Anthem.com	Virginia (Ginger) Lipes 540-235-4810 Virginia.Lipes@Anthem.com	Adrianna Agnew 571-421-7876 Adriana.Angew@Anthem.com Precious Tembo 540-598-2406 Precious.Tembo@Anthem.com Nicole Harris 540-742-1356 Nicole.Harris3@Anthem.com Susan Rudolph 703-712-9018 Susan.Rudolph@Anthem.com

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Hospice/Home Health/PDN	Tidewater	Central	Charlottesville/Western
Contracting	Sara Fager 804-354-2338 Sara.Fager@Anthem.com	Sara Fager 804-354-2338 Sara.Fager@Anthem.com	Sara Fager 804-354-2338 Sara.Fager@Anthem.com
Credentialing	Sara Fager 804-354-2338 Sara.Fager@Anthem.com	Sara Fager 804-354-2338 Sara.Fager@Anthem.com	Sara Fager 804-354-2338 Sara.Fager@Anthem.com
Notifications-Authorizations	Cathy Crews 804-354-2145 Cathy.Crews@Anthem.com	Cathy Crews 804-354-2145 Cathy.Crews@Anthem.com	Cathy Crews 804-354-2145 Cathy.Crews@Anthem.com
Claims	Brandon Hutchins (Tidewater) 757-272-2593 Brandon.Hutchins@Anthem.com	Lindsay Mack 804 305-5307 Lindsay.Mack@Anthem.com	Lori Pernell 434-221-6078 Lori.Pernell@Anthem.com
	Vickey Thomas(Peninsula) 757 274-5512 Vickey.Thomas@Anthem.com	Lori Pernell 434-221-6078 Lori.Pernell@Anthem.com	
Care Coordination	Ebony Basnight 757-536-0636 Ebony.Basnight@Anthem.com	Karen Russell 804-742-8842 Karen.Russell@Anthem.com	Amanda Louk 540-742-8839 Amanda.Louk@Anthem.com
	Precious Caravello 757-268-4188 Precious.Caravello@Anthem.com	Jennifer Crouse 540-742-8838 Jennifer.Crouse@Anthem.com	
	Tonya McNulty 276-210-0256 Tonya.Mcnulty@Anthem.com	Susan Rudolph 703-712-9018 Susan.Rudolph@Anthem.com	
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Hospice/Home Health/PDN	Roanoke/Alleghany	Southwest	Northern/Winchester
Contracting	Sara Fager 804-354-2338 Sara.Fager@Anthem.com	Sara Fager 804-354-2338 Sara.Fager@Anthem.com	Sara Fager 804-354-2338 Sara.Fager@Anthem.com
Credentialing	Sara Fager 804-354-2338 Sara.Fager@Anthem.com	Sara Fager 804-354-2338 Sara.Fager@Anthem.com	Sara Fager 804-354-2338 Sara.Fager@Anthem.com
Notifications-Authorizations	Cathy Crews 804-354-2145 Cathy.Crews@Anthem.com	Cathy Crews 804-354-2145 Cathy.Crews@Anthem.com	Cathy Crews 804-354-2145 Cathy.Crews@Anthem.com
Claims	Janette Comer 276-469-9425 Janette.Comer@Anthem.com	Janette Comer 276-469-9425 Janette.Comer@Anthem.com	Eden Abera 571 429-1840 Eden.Abera@Anthem.com Eyram Dokosi-Lynch 703 881-8543 Eyram.Dokosi-Lynch@Anthem.com
Care Coordination	Virginia (Ginger) Lipes 540-235-4810 Virginia.Lipes@Anthem.com	Virginia (Ginger) Lipes 540-235-4810 Virginia.Lipes@Anthem.com	Adrianna Agnew 571-421-7876 Adriana.Angew@Anthem.com Precious Tembo 540-598-2406 Precious.Tembo@Anthem.com Nicole Harris 540-742-1356 Nicole.Harris3@Anthem.com Susan Rudolph 703-712-9018 Susan.Rudolph@Anthem.com

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LTSS	Tidewater	Central	Charlottesville/Western
Contracting	Brandon Hutchins (Tidewater) 757-272-2593 Brandon.Hutchins@Anthem.com	Lindsay Mack 804 305-5307 Lindsay.Mack@Anthem.com	Lori Pernell 434-221-6078 Lori.Pernell@Anthem.com
	Vickey Thomas (Peninsula) 757 274-5512 Vickey.Thomas@Anthem.com	Lori Pernell 434-221-6078 Lori.Pernell@Anthem.com	
Credentialing	Brandon Hutchins (Tidewater) 757-272-2593 Brandon.Hutchins@Anthem.com	Lindsay Mack 804 305-5307 Lindsay.Mack@Anthem.com	Lori Pernell 434-221-6078 Lori.Pernell@Anthem.com
	Vickey Thomas(Peninsula) 757 274-5512 Vickey.Thomas@Anthem.com	Lori Pernell 434-221-6078 Lori.Pernell@Anthem.com	
Authorizations	Brandon Hutchins (Tidewater) 757-272-2593 Brandon.Hutchins@Anthem.com	Lindsay Mack 804 305-5307 Lindsay.Mack@Anthem.com	Lori Pernell 434-221-6078 Lori.Pernell@Anthem.com
	Vickey Thomas (Peninsula) 757 274-5512 Vickey.Thomas@Anthem.com	Lori Pernell 434-221-6078 Lori.Pernell@Anthem.com	
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	Vickey Thomas(Peninsula) 757 274-5512 Vickey.Thomas@Anthem.com	Lori Pernell 434-221-6078 Lori.Pernell@Anthem.com	

Care	Ebony Basnight 757-536-0636 Ebony.Basnight@Anthem.com	Karen Russell 804-742-8842 Karen.Russell@Anthem.com	Amanda Louk 540-742-8839 Amanda.Louk@Anthem.com
Coordination	Precious Caravello 757-268-4188 Precious.Caravello@Anthem.com	Jennifer Crouse 540-742-8838 Jennifer.Crouse@Anthem.com	
	Tonya McNulty 276-210-0256 Tonya.Mcnulty@Anthem.com	Susan Rudolph 703-712-9018 Susan.Rudolph@Anthem.com	
		Tonya McNulty 276-210-0256 Tonya.Mcnulty@Anthem.com	

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LTSS	Roanoke/Alleghany	Southwest	Northern/Winchester
Contracting	Janette Comer 276-469-9425 Janette.Comer@Anthem.com	Janette Comer 276-469-9425 Janette.Comer@Anthem.com	Eyram Dokosi-Lynch 703-881-8543 Eyram.Dokosi-Lynch@Anthem.com Eden Abera 571 429-1840 Eden.Abera@Anthem.com
	Janette Comer 276-469-9425 Janette.Comer@Anthem.com	Janette Comer 276-469-9425 Janette.Comer@Anthem.com	Eyram Dokosi-Lynch 703-881-8543 Eyram.Dokosi-Lynch@Anthem.com Eden Abera 571 429-1840 Eden.Abera@Anthem.com
Authorizations	Janette Comer 276-469-9425 Janette.Comer@Anthem.com	Janette Comer 276-469-9425 Janette.Comer@Anthem.com	Eyram Dokosi-Lynch 703-881-8543 Eyram.Dokosi-Lynch@Anthem.com Eden Abera 571 429-1840 Eden.Abera@Anthem.com
	Janette Comer 276-469-9425 Janette.Comer@Anthem.com	Janette Comer 276-469-9425 Janette.Comer@Anthem.com	Eyram Dokosi-Lynch 703-881-8543 Eyram.Dokosi-Lynch@Anthem.com Eden Abera 571 429-1840 Eden.Abera@Anthem.com
Claims	Janette Comer 276-469-9425 Janette.Comer@Anthem.com	Janette Comer 276-469-9425 Janette.Comer@Anthem.com	Eyram Dokosi-Lynch 703-881-8543 Eyram.Dokosi-Lynch@Anthem.com Eden Abera 571 429-1840 Eden.Abera@Anthem.com
	Janette Comer 276-469-9425 Janette.Comer@Anthem.com	Janette Comer 276-469-9425 Janette.Comer@Anthem.com	Eyram Dokosi-Lynch 703-881-8543 Eyram.Dokosi-Lynch@Anthem.com Eden Abera 571 429-1840 Eden.Abera@Anthem.com

Care	Virginia (Ginger) Lipes	540-235-4810	Virginia (Ginger) Lipes	540-235-4810	Adrianna Agnew	571-421-7876
Coordination	Virginia.Lipes@Anthem.com		Virginia.Lipes@Anthem.com		Adrianna.Angew@Anthem.com	
					Precious Tembo	540-598-2406
					Precious.Tembo@Anthem.com	
					Nicole Harris	540-742-1356
					Nicole.Harris3@Anthem.com	
					Susan Rudolph	703-712-9018
					Susan.Rudolph@Anthem.com	

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Community Mental Health Rehabilitation Services	Tidewater	Central	Charlottesville/Western
Contracting	Annette Powell 804-393-6763 Annette.Powell@Anthem.com	Annette Powell 804-393-6763 Annette.Powell@Anthem.com	Beth Condyles 804-516-2499 Elizabeth.Condyles@Anthem.com
Credentialing	Annette Powell 804-393-6763 Annette.Powell@Anthem.com	Annette Powell 804-393-6763 Annette.Powell@Anthem.com	Beth Condyles 804-516-2499 Elizabeth.Condyles@Anthem.com
Authorizations	Kathleen Beers 804-718-7359 Kathleen.Beers@Anthem.com Kimberly White 804-354-3771 Kimberly.White@Anthem.com	Kathleen Beers 804-718-7359 Kathleen.Beers@Anthem.com Kimberly White 804-354-3771 Kimberly.White@Anthem.com	Kathleen Beers 804-718-7359 Kathleen.Beers@Anthem.com Kimberly White 804-354-3771 Kimberly.White@Anthem.com
Claims	Annette Powell 804-393-6763 Annette.Powell@Anthem.com	Annette Powell 804-393-6763 Annette.Powell@Anthem.com	Beth Condyles 804-516-2499 Elizabeth.Condyles@Anthem.com
Care Coordination	Irene Temple 804-354-5665 Irene.Temple@Anthem.com	Irene Temple 804-354-5665 Irene.Temple@Anthem.com	Irene Temple 804-354-5665 Irene.Temple@Anthem.com

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Community Mental Health Rehabilitation Services	Roanoke/Alleghany	Southwest	Northern/Winchester
Contracting	Deborah Tankersley 540-830-2481 Deborah.Tankersley@Anthem.com	Deborah Tankersley 540-830-2481 Deborah.Tankersley@Anthem.com	Beth Condyles 804-516-2499 Elizabeth.Condyles@Anthem.com
Credentialing	Deborah Tankersley 540-830-2481 Deborah.Tankersley@Anthem.com	Deborah Tankersley 540-830-2481 Deborah.Tankersley@Anthem.com	Beth Condyles 804-516-2499 Elizabeth.Condyles@Anthem.com
Authorizations	Kathleen Beers 804-718-7359 Kathleen.Beers@Anthem.com	Kathleen Beers 804-718-7359 Kathleen.Beers@Anthem.com	Kathleen Beers 804-718-7359 Kathleen.Beers@Anthem.com
Claims	Deborah Tankersley 540-830-2481 Deborah.Tankersley@Anthem.com	Deborah Tankersley 540-830-2481 Deborah.Tankersley@Anthem.com	Beth Condyles 804-516-2499 Elizabeth.Condyles@Anthem.com
Care Coordination	Sarah McClelland 804-354-6167 Sarah.McClelland@Anthem.com	Sarah McClelland 804-354-6167 Sarah.McClelland@Anthem.com	Sarah McClelland 804-354-6167 Sarah.McClelland@Anthem.com

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DME AT and EM	Tidewater	Central	Charlottesville/Western
Contracting	<p>General: Bernard Christmas 804- 337-7165 Bernard.Christmas@Anthem.com</p> <p>DME for Tech Waiver recipients and for children (on the tech waiver or not) receiving formula and catheters:</p> <p>Brandon Hutchins 757-272-2593 Branadon.Hutchins@Anthem.com</p>	<p>General: Bernard Christmas 804- 337-7165 Bernard.Christmas@Anthem.com</p> <p>DME for Tech Waiver recipients and for children (on the tech waiver or not) receiving formula and catheters:</p> <p>Brandon Hutchins 757-272-2593 Branadon.Hutchins@Anthem.com</p> <p>Lindsay Mack 804 305-5307 Lindsay.Mack@Anthem.com</p>	<p>General: Bernard Christmas 804- 337-7165 Bernard.Christmas@Anthem.com</p> <p>DME for Tech Waiver recipients and for children (on the tech waiver or not) receiving formula and catheters:</p> <p>Lori Pernell 434-221-6078 Lori.Pernell@Anthem.com</p>
Credentialing	<p>General: Bernard Christmas 804- 337-7165 Bernard.Christmas@Anthem.com</p> <p>DME for Tech Waiver recipients and for children (on the tech waiver or not) receiving formula and catheters:</p> <p>Brandon Hutchins 757-272-2593 Branadon.Hutchins@Anthem.com</p>	<p>General: Bernard Christmas 804- 337-7165 Bernard.Christmas@Anthem.com</p> <p>DME for Tech Waiver recipients and for children (on the tech waiver or not) receiving formula and catheters:</p> <p>Brandon Hutchins 757-272-2593 Branadon.Hutchins@Anthem.com</p>	<p>General: Bernard Christmas 804- 337-7165 Bernard.Christmas@Anthem.com</p> <p>DME for Tech Waiver recipients and for children (on the tech waiver or not) receiving formula and catheters:</p> <p>Lori Pernell 434-221-6078 Lori.Pernell@Anthem.com</p>

Authorizations	<p>General: Bernard Christmas 804- 337-7165 Bernard.Christmas@Anthem.com</p> <p>DME for Tech Waiver recipients and for children (on the tech waiver or not) receiving formula and catheters:</p> <p>Brandon Hutchins 757-272-2593 Branadon.Hutchins@Anthem.com</p>	<p>General: Bernard Christmas 804- 337-7165 Bernard.Christmas@Anthem.com</p> <p>DME for Tech Waiver recipients and for children (on the tech waiver or not) receiving formula and catheters:</p> <p>Lindsay Mack 804 305-5307 Lindsay.Mack@Anthem.com</p>	<p>General: Bernard Christmas 804- 337-7165 Bernard.Christmas@Anthem.com</p> <p>DME for Tech Waiver recipients and for children (on the tech waiver or not) receiving formula and catheters:</p> <p>Lori Pernell 434-221-6078 Lori.Pernell@Anthem.com</p>
Claims	<p>General: Bernard Christmas 804- 337-7165 Bernard.Christmas@Anthem.com</p> <p>DME for Tech Waiver recipients and for children (on the tech waiver or not) receiving formula and catheters:</p> <p>Brandon Hutchins 757-272-2593 Branadon.Hutchins@Anthem.com</p>	<p>General: Bernard Christmas 804- 337-7165 Bernard.Christmas@Anthem.com</p> <p>DME for Tech Waiver recipients and for children (on the tech waiver or not) receiving formula and catheters:</p> <p>Lindsay Mack 804 305-5307 Lindsay.Mack@Anthem.com</p>	<p>General: Bernard Christmas 804- 337-7165 Bernard.Christmas@Anthem.com</p> <p>DME for Tech Waiver recipients and for children (on the tech waiver or not) receiving formula and catheters:</p> <p>Lori Pernell 434-221-6078 Lori.Pernell@Anthem.com</p>
Care Coordination	<p>Ebony Basnight 757-536-0636 Ebony.Basnight@Anthem.com</p> <p>Precious Caravello 757-268-4188 Precious.Caravello@Anthem.com</p> <p>Tonya McNulty 276-210-0256 Tonya.Mcnulty@Anthem.com</p>	<p>Karen Russell 804-742-8842 Karen.Russell@Anthem.com</p> <p>Jennifer Crouse 540-742-8838 Jennifer.Crouse@Anthem.com</p> <p>Susan Rudolph 703-712-9018 Susan.Rudolph@Anthem.com</p> <p>Tonya McNulty 276-210-0256 Tonya.Mcnulty@Anthem.com</p>	<p>Amanda Louk 540-742-8839 Amanda.Louk@Anthem.com</p>

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