

VA Premier Updated 03/30/20

Health Plan Payer ID: Availity Use Payer ID: VAPRM for All Claim Types

Change Healthcare: Use Payer ID: 1003/VAPRM; Use Payer ID: 7828/VAPRM for Professional Claims

LTSS, Hospice	Tidewater	Central	Charlottesville/Western
Contracting	Main Toll-Free Number: 877-719-7358 Prompt 2 then Prompt 6 for Provider Services NetworkDevelopment@viriniapremier.com	Main Toll-Free Number: 877-719-7358 Prompt 2 then Prompt 6 for Provider Services NetworkDevelopment@VirginiaPremier.com	Main Toll-Free Number: 877-719-7358 Prompt 2 then Prompt 6 for Provider Services NetworkDevelopment@VirginiaPremier.com
Credentialing	Main Toll-Free Number: 855-813-0385 VPCred@viriniapremier.com	Main Toll-Free Number: 855-813-0385 VPCred@viriniapremier.com	Main Toll-Free Number: 855-813-0385 VPCred@viriniapremier.com
Authorizations	Main Toll-Free Number: 877-719-7358 FAX: 877-794-7954	Main Toll-Free Number: 877-719-7358 FAX: 877-794-7954	Main Toll-Free Number: 877-719-7358 FAX: 877-794-7954
CCC Plus HCBS Authorizations	Main Toll-Free Number: 877-719-7358 FAX: 877-794-7954	Main Toll-Free Number: 877-719-7358 FAX: 877-794-7954	Main Toll-Free Number: 877-719-7358 FAX: 877-794-7954
Care Coordination	Main Toll-Free Number: 877-719-7358; MLTSSCareCoordinationManagers@viriniapremier.com	Main Toll-Free Number: 877-719-7358; MLTSSCareCoordinationManagers@viriniapremier.com	Main Toll-Free Number: 877-719-7358; MLTSSCareCoordinationManagers@viriniapremier.com
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LTSS, Hospice	Roanoke/Alleghany	Southwest	Northern/Winchester
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Hospitals, Ancillary, Physicians	Tidewater	Central	Charlottesville/Western
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Authorizations	Main Toll-Free Number: 888-251-3063 FAX: 877-739-1365	Main Toll-Free Number: 888-251-3063 FAX: 877-739-1365	Main Toll-Free Number: 888-251-3063 FAX: 877-739-1365
CCC Plus Long Stay Hospital & Specialized Care Authorizations	Main Toll-Free Number: 877-719-7358 FAX: 877-794-7954	Main Toll-Free Number: 877-719-7358 FAX: 877-794-7954	Main Toll-Free Number: 877-719-7358 FAX: 877-794-7954
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Skilled Nursing Facility	Tidewater	Central	Charlottesville/Western
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Skilled Nursing Facility	Roanoke/Alleghany	Southwest	Northern/Winchester
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Community Mental Health Rehabilitation Service	Tidewater	Central	Charlottesville/Western
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Authorizations	Main Toll-Free Number: 855-214-3822 FAX: 804-343-0304	Main Toll-Free Number: 855-214-3822 FAX: 804-343-0304	Main Toll-Free Number: 855-214-3822 FAX: 804-343-0304
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Community Mental Health Rehabilitation Service	Roanoke/Alleghany	Southwest	Northern/Winchester

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DME AT and EM	Tidewater	Central	Charlottesville/Western
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CCC Plus Waiver EM & AT Authorizations	Main Toll-Free Number: 877-719-7358 FAX: 877-794-7954	Main Toll-Free Number: 877-719-7358 FAX: 877-794-7954	Main Toll-Free Number: 877-719-7358 FAX: 877-794-7954
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DD Waivers Residential Providers	Tidewater	Central	Charlottesville/Western
Care Coordination	MLTSSCareCoordinationManagers@virginiapremier.com	MLTSSCareCoordinationManagers@virginiapremier.com	MLTSSCareCoordinationManagers@virginiapremier.com
Escalation Contact	Nora Bell 804-819-5151 ext. 54141 Nora.Bell@virginiapremier.com	Brenda Barfield 804-819-5151 ext. 54010 Brenda.Barfield@virginiapremier.com	Nora Bell 804-819-5151 ext. 54141 Nora.Bell@virginiapremier.com

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Escalation Contact	Nora Bell 804-819-5151 ext. 54141 Nora.Bell@virginiapremier.com	Nora Bell 804-819-5151 ext. 54141 Nora.Bell@virginiapremier.com	Brenda Barfield 804-819-5151 ext.54010 Brenda.Barfield@virginiapremier.com