



## Quality Award Workshops

### Understanding the Award Criteria & Writing a Successful Application

Bronze | September 28, 2021

Silver | September 29, 2021



Join us for the Bronze or Silver training session to learn more about the AHCA/NCAL National Quality Award Program which recognizes long term and post-acute care organizations across the nation for quality. The program has three levels of awards: *Bronze – Commitment to Quality*, *Silver -Achievement in Quality*, and *Gold – Excellence in Quality*, each of which set progressively higher standards for performance. By moving through the three award levels, organizations will improve the quality of the care and services they provide.

### **Bronze Quality Award Training and Writing Workshop** September 28, 2021 | 10:00 am - 3:00 pm

This session will introduce you to the awards program and explain how committing to the application process can provide you leadership framework for operational success for years to come. The *Bronze – Commitment to Quality Award* is the first step in the National Quality Award Program as well as the door to developing a new perspective on organizational excellence specific to long term care. Participants will understand and begin to apply the *Bronze – Commitment to Quality* criteria and program policies in an interactive session with onsite trainers, AHCA/NCAL training videos and resources, and time to initiate and work on each section of the criteria while on site.

Participants should familiarize themselves with the [2022 Bronze Quality Award Criteria](#) prior to the workshop to have a general understanding of the topics and to gain the most benefit from the session.

### **Silver Quality Award: Understanding the Criteria & Getting Started** September 29, 2021 | 10:00 am - 3:00 pm

After the success of achieving a *Bronze – Commitment to Quality Award*, the journey to excellence continues through the *Silver – Achievement in Quality* application process. Participants will understand the Silver criteria and begin to develop the framework for interpreting the criteria to begin crafting a successful application. Training will incorporate onsite trainers who are experienced examiners for the award program as well as approved AHCA/NCAL videos and resources. Trainers will highlight updates to this year's criteria, share constructive advice and pitfalls to avoid when writing a Silver application, and how to follow program policies to submit an application.

Participants should familiarize themselves with the [2022 Silver Quality Award Criteria](#) prior to the workshop to have a general understanding of the topics and to gain the most benefit from the session.

## **Trainers/Facilitators**

- Wendy M. Walter, MA, LNHA | Regional Director of Operations | CCR
- Tammy Q. Kelly, PT, LNHA, RAC-CT, RAC-CTA | RAI Director | CCR

VHCA-VCAL members Wendy Walter and Tammy Kelly have both served as Senior Examiners for the AHCA/NCAL Quality Awards Program and will lead these workshops. Kelly has also served as a Gold Award Site Examiner, and is the current Chair of the AHCA Quality Award Board of Overseers.

## **Location**

VHCA-VCAL Office | 2112 W. Laburnum Avenue, Suite 206 | Richmond, VA 23227

**Register online** at [www.vhca.org/calendar](http://www.vhca.org/calendar). These sessions are offered at no cost to VHCA-VCAL members, but space is limited to 25 participants for each session. Lunch will be provided.

## **What's the value in applying for an AHCA/NCAL Quality Award?**

### **Check out these great reasons to apply!**

#### **Performance Improvement**

The program provides a proven framework that organizations can use to make improvements in any clinical, quality or other operational outcome area. Ninety percent of applicants identify performance improvement as a main reason in applying for an award.

#### **Leadership Growth**

The criteria provides an excellent framework for leadership growth and training within your senior leadership team. Leaders who have participated in the Quality Award application journey report transformational changes in their leadership skills.

#### **Superior Outcomes**

Research shows that Silver and Gold recipients have superior performance in key quality outcome areas such as 30-day hospital readmission, off-label use of antipsychotics, Five-Star ratings, occupancy rate and operating margin.

#### **Regulatory Demands**

The program criteria prepares providers for regulatory demands such as CMS's Quality Assurance/Performance Improvement (QAPI) requirements and the Requirements of Participation.

#### **Team Engagement**

Bring your team together for one common goal. The application process serves as a team building activity to engage staff across all levels of your organization.

#### **Esteemed Recognition**

The AHCA/NCAL National Quality Award provides national, external validation of high quality care and services – the perfect information to share with your consumers, stakeholders, and referral partners.