



Updated RoP Guidance Webinar Series

August 3, 4, 10, 11, 18, 23, 24, & 25, 2022

Join us for a multi-part webinar series over 8 days in August providing detailed information on CMS's revisions to various regulatory requirements as outlined in [QSO-22-19-NH](#). The revisions include the following:

- surveyor guidance for some Phase 2 and all Phase 3 Requirements of Participation (RoP);
- arbitration agreement requirements;
- investigating complaints and Facility Reported Incidents; and
- Psychosocial Outcome Severity Guide.

Each session will address specific regulatory requirements and provide information on how compliance will be assessed as outlined in the advance copy of the State Operations Manual issued by CMS. Since surveyors will begin using this guidance to identify noncompliance on October 24, 2022, now is the time to familiarize yourself with the changes and update your policies and procedures accordingly.

Schedule

The sessions on August 3 and 10 will run from 9:30 am – 11:30am*. The remaining sessions will run from 9:30am – 11:00 am.

August 3*

- General Overview
- Psychosocial Outcome Severity Guide
- Complaint Investigations

August 4

- Resident Rights
- Admission, Transfer, and Discharge

August 10*

- Free from Abuse, Neglect, and Exploitation
- Facility Reported Incidents

August 11

- Behavioral Health
- Mental Health/Substance Use Disorder
- Trauma Informed Care

August 18

- Physical Environment

August 23

- Potential Inaccurate Diagnosis and/or Assessment
- Comprehensive Person-Centered Care Plans
- Nursing Services
- Food and Nutrition Services
- Pharmacy Services

August 24

- QAPI
- Infection Control
- Training Requirements

August 25

- Compliance and Ethics
- Arbitration Agreements
- PBJ Reporting

Presenters

- **Dr. Alfonso Brochero** | Universal Health Corporation
- **Mary P. Chiles, RN, RAC-CT** | President | Chiles Healthcare Consulting, LLC
- **Roy W. LeNeave** | Life Safety Consultant – Healthcare (invited)
- **Sarah L. Marks** | Consultant | Chiles Healthcare Consulting, LLC
- **Nathan Mortier** | Counsel | Sands Anderson
- **April Payne, MBA, LNHA** | Chief Quality & Regulatory Affairs Officer and ED of VCAL | VHCA-VCAL
- **Valeria “Val” Thomas BSN, RN-BC, LNHA** | Director of Clinical Services | Chiles Healthcare Consulting, LLC

Continuing Education

This webinar series has been approved for Continuing Education 13 total participant hours by NAB/NCERS—Approval #20230802-13-A86545-DL. Attendance will be monitored throughout all webinars. Partial credit will not be awarded for individual webinars. The webinars will be recorded, but NAB credit is only provided to registered participating attendees of the live sessions.

Register online at www.vhca.org/calendar.